



**Student Satisfaction Survey (SSS)
2018-2019**

In order to ensure the growth of the institution, the IQAC of the college collected feedback from all its stakeholders (students, alumni, teachers and parents). The analysis was done using MS-Excel 2010 software. The result were analysed, summarized and evaluated.

Student Feedback

Student feedback was collected online. Feedback was taken on teaching learning, academic excellence, infrastructure, library facilities, safety and security on the campus, industry- academia exposure and facilities provided to differently-abled students. The feedback received from students was quite positive. However, the students suggested that it would be very helpful if the Placement training could be organised from the reputed premises can also be included as a part of the curriculum. Remedial classes are required for first semester area subjects. There were a few areas of concern regarding hygiene of the washrooms and the canteen. The feedback received was discussed with the Hygiene and Canteen Committee of the College and the issue was addressed by enlisting the help of class representatives. Appropriate steps were also taken to improve the placement and remedial classes. A separate Committee constituted hygiene of the washrooms.

Alumni Feedback

Feedback was collected from the Alumni online as well as manually during the Alumni Meet organized on April 6th 2019. The feedback received from the Alumni was extremely positive as 85% of the Alumni rated the teaching-learning process and the industry- academia exposure they got as very good or excellent. More than 60% alumni rated the College infrastructure and other facilities as very good or excellent. 85% of the alumni were of the opinion that the College provided very good growth opportunities for its students. The institution is working towards further improvement in these areas.

Faculty Feedback

Feedback was collected from faculty members on the infrastructure and library facilities provided by the College. This too was positive with 90% of faculty saying that the infrastructure of the College was good and that the library had a good collection of books and journals.

Parent Feedback

Parent feedback was also collected online as well as manually during the Parent-Teacher Meeting organized on March 30th 2019. The overall feedback from parents shows that parents are quite satisfied with the facilities and efforts made by the College in enhancing the overall growth of their wards. 55% say that the College and its environment has transformed the personality of their ward for the better. 70% parents say that the College provides very good growth opportunities and industrial exposure to their students. On the basis of feedback received it was decided to form a Parent Teacher Association (PTA) and a large

number of parents expressed their willingness to join this body for greater cooperation and heller functioning of the institution.